



17 January 2023

Serco Acacia Prison
Great Eastern Highway
Wooroloo WA 6558

Locked Bag 1
Wooroloo WA 6558

T +618 9573 3300
F +618 9573 3350

www.serco.com

Eamon Ryan
Inspector of Custodial Services
Office of the Inspector of Custodial Services
Level 5, Albert Facey House
469 Wellington Street
Perth WA

Dear Eamon

The transport of regional and remote prisoners

Thank you for providing Serco the opportunity to provide a response to the review conducted into the transport of regional and remote prisoners.

Please note the below response include comments relating only to those recommendations that may be applicable to Acacia Prison.

Finding Comment

1. Acacia Prison already has in place plans that outline potential responses for expressed self-harm intent or actual self-harm incidents.
5. Serco will liaise with the Department of Justice toward developing processes for conducting prisoner welfare checks whilst being transported.
9. Acacia Prison adheres to requirements with respect to the application of restraints.
11. This is in place.
12. Serco agrees the use of electronic occurrence books will create synergies, thereby also improving practice.
13. This practice is in place and is included in Acacia Prison's compliance calendar.
14. The dignity and welfare of our prisoners remain a focus area for Acacia Prison. This is subject to ongoing, informal review to ensure best practice is followed as far as practicable.

Care Trust Innovation Pride

Serco Restricted and Sensitive
Serco Australia Pty Limited ACN 003 677 352
Registered office: Level 23, 60 Margaret Street Sydney NSW 2000 Australia

I trust the above comments will add value to the final report and look forward to reading it.

Yours sincerely



John Harrison
Superintendent
Acacia Prison

Copy to:

Ryan.quinn@oics.wa.gov.au